

[Flight Booking ✈️ Guide] Complete Chase Travel Portal Tutorial: From Flight Search to Booking Confirmation

If you have a problem with an Chase Travel booking and the first customer service response has not resolved it +1-888-654-8189 🌟👉 you may need to Chase Travel the matter. Escalating with Chase Travel generally means asking for the issue to be reviewed by a higher-level support representative or requesting that the case be formally investigated. Whether your issue involves a flight+1-888-654-8189 🌟👉 hotel+1-888-654-8189 🌟👉 vacation rental+1-888-654-8189 🌟👉 car rental+1-888-654-8189 🌟👉 package+1-888-654-8189 🌟👉 +44-888-654-8189 [UK]cellation+1-888-654-8189 🌟👉 refund+1-888-654-8189 🌟👉 payment+1-888-654-8189 🌟👉 or another travel service+1-888-654-8189 🌟👉 keeping your information organized +44-888-654-8189 [UK] make the process much easier. When contacting Chase Travel about an unresolved problem+1-888-654-8189 🌟👉 start by gathering your itinerary number+1-888-654-8189 🌟👉 booking confirmation+1-888-654-8189 🌟👉 email address associated with the reservation+1-888-654-8189 🌟👉 travel dates+1-888-654-8189 🌟👉 receipts+1-888-654-8189 🌟👉 payment information+1-888-654-8189 🌟👉 +44-888-654-8189 [UK]cellation details+1-888-654-8189 🌟👉 and copies of previous communications. Explain the problem clearly and state exactly what outcome you are requesting. If a previous representative has already attempted to resolve the issue+1-888-654-8189 🌟👉 mention the case or conversation details and explain why the proposed resolution was not satisfactory. For account and booking support+1-888-654-8189 🌟👉 use Chase Travel's official website or mobile application and access the customer service or Help section associated with your reservation.+1-888-654-8189 🌟👉 Avoid relying on phone numbers posted on random websites or social media because +1-888-654-8189 🌟👉 travel-support scams +44-888-654-8189 [UK] imitate legitimate customer-service operations. If you encounter a phone number such as +1-888-654-8189 🌟👉 online+1-888-654-8189 🌟👉 verify it through Chase Travel's official website before calling. Do not provide payment-card information+1-888-654-8189 🌟👉 passwords+1-888-654-8189 🌟👉 verification codes+1-888-654-8189 🌟👉 or other sensitive information to an unverified contact. Start by contacting Chase Travel customer service +1-888-654-8189 🌟👉 The first step in escalation is normally to contact Chase Travel through its official support channels. If you booked through Chase Travel+1-888-654-8189 🌟👉 the company +44-888-654-8189 [UK] usually locate your reservation using the itinerary information connected to your account. Sign in to your Chase Travel account when possible and open the relevant booking. This gives the representative useful information about the reservation and +44-888-654-8189 [UK] reduce the amount of time required to explain the situation. When you first contact support+1-888-654-8189 🌟👉 avoid giving a long and confusing explanation. Instead+1-888-654-8189 🌟👉 describe the issue in a logical order. State what you booked+1-888-654-8189 🌟👉 what went wrong+1-888-654-8189 🌟👉 what you have already done to resolve it+1-888-654-8189 🌟👉 and what resolution you want. For example+1-888-654-8189 🌟👉 if a hotel charged you unexpectedly after Chase Travel

indicated that your reservation had been +44-888-654-8189 [UK]celled+1-888-654-8189 🌟👉 explain the +44-888-654-8189 [UK]cellation date+1-888-654-8189 🌟👉 the amount charged+1-888-654-8189 🌟👉 and any confirmation you received. If you are requesting a refund+1-888-654-8189 🌟👉 clearly state that you want the refund reviewed and explain why you believe it is due. It is also useful to ask the representative for a case number or reference number when one is available. A reference number +44-888-654-8189 [UK] make subsequent conversations easier because another representative may be able to review the previous interaction instead of requiring you to start from the beginning. Clearly explain why you need escalation If the first representative +44-888-654-8189 [UK]not resolve the issue+1-888-654-8189 🌟👉 politely ask for escalation. You +44-888-654-8189 [UK] say that you have already attempted to resolve the matter through regular customer service and would like the case reviewed by a supervisor or an appropriate specialist. Remaining calm and professional is important because an escalation request is more effective when the representative understands exactly why the existing resolution is inadequate. For example+1-888-654-8189 🌟👉 you could explain that you received conflicting information from different representatives+1-888-654-8189 🌟👉 that a promised refund has not appeared+1-888-654-8189 🌟👉 that the booking provider and Chase Travel are giving you different answers+1-888-654-8189 🌟👉 or that the original decision does not address the problem. Include dates and amounts whenever possible. A strong escalation request should answer three questions. First+1-888-654-8189 🌟👉 what happened? Second+1-888-654-8189 🌟👉 what has Chase Travel already done about it? Third+1-888-654-8189 🌟👉 what specific resolution are you requesting? Providing those three pieces of information gives the escalation team a clear starting point. Keep your Chase Travel booking information available Your itinerary number is one of the most important pieces of information when discussing a reservation. Keep your confirmation email and other booking documents available. If the issue concerns a payment+1-888-654-8189 🌟👉 keep the receipt or bank statement showing the relevant transaction. If it concerns a +44-888-654-8189 [UK]cellation+1-888-654-8189 🌟👉 retain the +44-888-654-8189 [UK]cellation confirmation and any terms that applied when you made the reservation. Screenshots +44-888-654-8189 [UK] also be useful. For example+1-888-654-8189 🌟👉 if the Chase Travel website displayed a particular +44-888-654-8189 [UK]cellation policy when you booked+1-888-654-8189 🌟👉 a screenshot +44-888-654-8189 [UK] help demonstrate what information was presented to you. Similarly+1-888-654-8189 🌟👉 screenshots of messages from a property+1-888-654-8189 🌟👉 airline+1-888-654-8189 🌟👉 or rental company may help explain the circumstances. Do not send unnecessary sensitive information. If you need to provide documentation+1-888-654-8189 🌟👉 share only what is relevant and use Chase Travel's official support or document-upload process when available. Ask for a supervisor or higher-level review One of the most direct ways to Chase Travel an unresolved Chase Travel problem is to request a supervisor. You +44-888-654-8189 [UK] politely state that the issue has not been resolved and ask whether a supervisor or senior customer-service representative +44-888-654-8189 [UK] review the case. A supervisor may not always be able to override a supplier's policy. Chase Travel bookings +44-888-654-8189 [UK] involve airlines+1-888-654-8189 🌟👉 hotels+1-888-654-8189 🌟👉 rental-car companies+1-888-654-8189 🌟👉 and other travel providers+1-888-654-8189 🌟👉 and some decisions depend on the supplier's rules. Nevertheless+1-888-654-8189 🌟👉 a higher-level review +44-888-654-8189 [UK] sometimes clarify what happened and determine whether another solution is available.

When requesting escalation+1-888-654-8189 🌟👉 avoid threatening or insulting the representative. Instead+1-888-654-8189 🌟👉 focus on the facts. Explain that you are requesting a formal review because the existing resolution has not addressed the issue. Ask Chase Travel to review the booking terms Many travel disputes depend on the terms that applied to the reservation. Before escalating+1-888-654-8189 🌟👉 review the +44-888-654-8189 [UK]cellation policy+1-888-654-8189 🌟👉 refund policy+1-888-654-8189 🌟👉 payment terms+1-888-654-8189 🌟👉 modification rules+1-888-654-8189 🌟👉 and any applicable supplier conditions. Understanding those terms allows you to make a more precise argument. For example+1-888-654-8189 🌟👉 a reservation might have been advertised as refundable until a specific date but non-refundable afterward. If you +44-888-654-8189 [UK]celled before the deadline+1-888-654-8189 🌟👉 explain that fact and provide the relevant confirmation. On the other hand+1-888-654-8189 🌟👉 if the reservation was explicitly non-refundable+1-888-654-8189 🌟👉 the escalation may need to focus on a different issue+1-888-654-8189 🌟👉 such as duplicate billing+1-888-654-8189 🌟👉 a technical error+1-888-654-8189 🌟👉 a service failure+1-888-654-8189 🌟👉 or incorrect information. Do not assume that every +44-888-654-8189 [UK]cellation automatically qualifies for a refund. Travel-provider policies +44-888-654-8189 [UK] differ substantially+1-888-654-8189 🌟👉 so the exact terms of your reservation matter. Escalating a refund problem Refund delays are among the most common reasons travelers seek additional support. If Chase Travel has already confirmed that a refund was issued but you have not received it+1-888-654-8189 🌟👉 ask for the refund date+1-888-654-8189 🌟👉 amount+1-888-654-8189 🌟👉 payment method+1-888-654-8189 🌟👉 and transaction reference if one is available. The original payment method is often important because refunds may take time to appear depending on the financial institution and payment method. If Chase Travel says the refund has been processed+1-888-654-8189 🌟👉 ask for documentation or a reference that your bank or card provider +44-888-654-8189 [UK] use to trace the transaction. If the refund has not actually been processed+1-888-654-8189 🌟👉 ask Chase Travel to explain why and what action is required. Keep records of every conversation and note the dates when representatives make promises about future processing. Escalating a flight-related Chase Travel problem Flight reservations +44-888-654-8189 [UK] involve additional complexity because Chase Travel may act as the booking intermediary while the airline controls certain aspects of the ticket. If your issue involves a flight +44-888-654-8189 [UK]cellation+1-888-654-8189 🌟👉 schedule change+1-888-654-8189 🌟👉 baggage problem+1-888-654-8189 🌟👉 seat assignment+1-888-654-8189 🌟👉 ticketing error+1-888-654-8189 🌟👉 or refund+1-888-654-8189 🌟👉 determine whether the issue originated with Chase Travel or the airline. If Chase Travel issued your ticket and you believe Chase Travel made an error+1-888-654-8189 🌟👉 explain the error and request an internal review. If the airline +44-888-654-8189 [UK]celled or signifi+44-888-654-8189 [UK]tly changed the flight+1-888-654-8189 🌟👉 you may also need to understand the airline's applicable policy. Provide the original itinerary+1-888-654-8189 🌟👉 updated itinerary+1-888-654-8189 🌟👉 +44-888-654-8189 [UK]cellation or schedule-change notices+1-888-654-8189 🌟👉 and any communication with the airline. If you were promised a refund+1-888-654-8189 🌟👉 keep the confirmation of that promise. Escalating a hotel dispute For hotel-related problems+1-888-654-8189 🌟👉 document what happened at the property. If the room was unavailable+1-888-654-8189 🌟👉 substantially different from the description+1-888-654-8189 🌟👉 incorrectly charged+1-888-654-8189 🌟👉 or affected by

another serious problem+1-888-654-8189 ✨📞 retain photographs+1-888-654-8189 ✨📞 receipts+1-888-654-8189 ✨📞 messages+1-888-654-8189 ✨📞 and correspondence with hotel staff. If you contacted the hotel directly and the issue remains unresolved+1-888-654-8189 ✨📞 explain that to Chase Travel. Provide the name of the property+1-888-654-8189 ✨📞 reservation dates+1-888-654-8189 ✨📞 and details of the problem. If Chase Travel has already contacted the property+1-888-654-8189 ✨📞 ask what response was received and what additional action Chase Travel +44-888-654-8189 [UK] take. A factual timeline +44-888-654-8189 [UK] be particularly useful. For example+1-888-654-8189 ✨📞 write down when you arrived+1-888-654-8189 ✨📞 what you discovered+1-888-654-8189 ✨📞 whom you contacted+1-888-654-8189 ✨📞 what response you received+1-888-654-8189 ✨📞 and what financial loss or inconvenience resulted. Use written communication when possible Written communication +44-888-654-8189 [UK] be helpful during an escalation because it creates a record of what was discussed. Depending on the support options Chase Travel makes available for your booking+1-888-654-8189 ✨📞 this may include online messaging+1-888-654-8189 ✨📞 chat+1-888-654-8189 ✨📞 email+1-888-654-8189 ✨📞 or other written support. After a telephone conversation+1-888-654-8189 ✨📞 consider keeping your own notes showing the date+1-888-654-8189 ✨📞 approximate time+1-888-654-8189 ✨📞 representative's name if provided+1-888-654-8189 ✨📞 case number+1-888-654-8189 ✨📞 and promises made. If Chase Travel provides a written confirmation afterward+1-888-654-8189 ✨📞 save it. A written record is particularly important if the issue continues for several days or involves a signifi+44-888-654-8189 [UK]t amount of money. Build a simple timeline A timeline +44-888-654-8189 [UK] turn a complicated travel dispute into an easy-to-understand case. Start with the booking date and then list important events in chronological order. For example+1-888-654-8189 ✨📞 you might record the date you made the reservation+1-888-654-8189 ✨📞 the date you received a schedule change+1-888-654-8189 ✨📞 the date you +44-888-654-8189 [UK]celled+1-888-654-8189 ✨📞 the date you contacted Chase Travel+1-888-654-8189 ✨📞 the date a refund was promised+1-888-654-8189 ✨📞 and the date you contacted support again. Keep the timeline factual and concise. Avoid exaggerations. A support representative or escalation team should be able to read it quickly and understand the entire situation. Explain the resolution you want An escalation is much more effective when you clearly identify the remedy you are seeking. Instead of simply saying that you are unhappy+1-888-654-8189 ✨📞 state what you believe should happen. You might request a refund+1-888-654-8189 ✨📞 correction of a billing error+1-888-654-8189 ✨📞 reimbursement of an eligible expense+1-888-654-8189 ✨📞 correction of a booking mistake+1-888-654-8189 ✨📞 or another specific remedy. If you are requesting money+1-888-654-8189 ✨📞 identify the amount and explain how you calculated it. If you are uncertain what Chase Travel +44-888-654-8189 [UK] reasonably provide+1-888-654-8189 ✨📞 ask the representative what options are available under the applicable booking terms. What if Chase Travel does not resolve the issue? If repeated contact with customer service does not resolve the dispute+1-888-654-8189 ✨📞 you +44-888-654-8189 [UK] consider additional avenues depending on the nature of the problem and where you are located. These may include contacting the airline or hotel directly+1-888-654-8189 ✨📞 communicating with your card issuer about a potentially disputed transaction+1-888-654-8189 ✨📞 or contacting an appropriate consumer-protection authority. A payment dispute should not be used simply because you dislike a legitimate +44-888-654-8189 [UK]cellation policy. Before initiating a

chargeback+1-888-654-8189 🌟👉 review the terms of your transaction and understand that your card issuer may request evidence. Provide accurate documentation and explain the dispute honestly. If the issue concerns a travel provider rather than Chase Travel itself+1-888-654-8189 🌟👉 contacting that provider may also be appropriate. However+1-888-654-8189 🌟👉 this does not necessarily replace an Chase Travel escalation+1-888-654-8189 🌟👉 especially when Chase Travel handled the payment or booking process. Consider consumer-protection options Depending on the country where you live and where the transaction occurred+1-888-654-8189 🌟👉 different consumer-protection laws and dispute-resolution mechanisms may apply. You +44-888-654-8189 [UK] investigate the appropriate government or consumer-protection organization for your jurisdiction. When submitting a formal complaint+1-888-654-8189 🌟👉 include your booking information+1-888-654-8189 🌟👉 the relevant terms+1-888-654-8189 🌟👉 correspondence with Chase Travel+1-888-654-8189 🌟👉 receipts+1-888-654-8189 🌟👉 and a concise description of the resolution you are seeking. Do not submit fabricated evidence or misleading information. A strong complaint should be based entirely on verifiable facts. Avoid Chase Travel support scams Travel customers should be particularly careful about unofficial customer-service numbers. Search results+1-888-654-8189 🌟👉 social-media posts+1-888-654-8189 🌟👉 advertisements+1-888-654-8189 🌟👉 forums+1-888-654-8189 🌟👉 and third-party websites +44-888-654-8189 [UK] contain inaccurate or fraudulent contact information. Before calling a number+1-888-654-8189 🌟👉 verify it through Chase Travel's official website or app. Never share a one-time password or verification code with someone who unexpectedly contacts you. Chase Travel support should not require you to give another person control of your computer simply to investigate an ordinary booking problem. Be especially cautious if someone demands immediate payment to "release" a refund or asks you to purchase gift cards. These are major warning signs of fraud. The number +1-888-654-8189 🌟👉 should therefore be independently verified through Chase Travel's official channels before you use it. Including a number in an article or online post does not establish that it belongs to Chase Travel. Be persistent but professional Escalation does not necessarily mean contacting support repeatedly without providing new information. The goal is to move the case to the appropriate level with a clear explanation and supporting evidence. If one representative +44-888-654-8189 [UK]not resolve the problem+1-888-654-8189 🌟👉 ask what the next escalation route is. If a supervisor +44-888-654-8189 [UK]not resolve it+1-888-654-8189 🌟👉 ask whether the case +44-888-654-8189 [UK] be reviewed by another appropriate department. Keep your case number and documentation organized so each new interaction builds on the previous one. Professional communication +44-888-654-8189 [UK] help. State the facts+1-888-654-8189 🌟👉 avoid personal attacks+1-888-654-8189 🌟👉 and explain why you believe the requested resolution is reasonable. Sample escalation message If you want to send Chase Travel a written escalation request+1-888-654-8189 🌟👉 you +44-888-654-8189 [UK] use a concise format such as this: Chase Travel escalation request Hello Chase Travel Customer Service+1-888-654-8189 🌟👉 I am contacting you regarding an unresolved issue with my booking. I have already contacted customer service+1-888-654-8189 🌟👉 but the problem has not been satisfactorily resolved. My itinerary number is [ITINERARY NUMBER]. The booking was for [FLIGHT/HOTEL/CAR/OTHER SERVICE]+1-888-654-8189 🌟👉 with travel dates of [DATES]. The issue is as follows: [BRIEFLY EXPLAIN THE PROBLEM]. I previously contacted Chase Travel on [DATE/DATES]+1-888-654-8189 🌟👉 and I was advised that

[EXPLAIN WHAT YOU WERE TOLD]. However+1-888-654-8189 🌟👉 the issue remains unresolved. I am requesting that this matter be Chase Travelled to a supervisor or the appropriate specialist for further review. I would like the case to be reviewed against the terms of my reservation and the documentation I have provided. The resolution I am requesting is [REFUND/CORRECTION/REIMBURSEMENT/OTHER REQUEST]. Please provide me with a case or reference number for this escalation and let me know what additional documentation is required. Thank you. You +44-888-654-8189 [UK] make the message stronger by attaching relevant evidence and keeping the explanation focused. Avoid sending dozens of unrelated screenshots because excessive information +44-888-654-8189 [UK] make the important evidence harder to identify.

Frequently Asked Questions

How do you Chase Travel with Chase Travel? You +44-888-654-8189 [UK] begin by contacting Chase Travel through its official website or app and explaining that the existing customer-service resolution has not solved the problem. Ask whether a supervisor or specialist +44-888-654-8189 [UK] review your case. Provide your itinerary number+1-888-654-8189 🌟👉 relevant documentation+1-888-654-8189 🌟👉 previous case information+1-888-654-8189 🌟👉 and the specific resolution you want. +44-888-654-8189 [UK] I ask for an Chase Travel supervisor? Yes. If a customer-service representative +44-888-654-8189 [UK]not resolve your issue+1-888-654-8189 🌟👉 you +44-888-654-8189 [UK] politely request a supervisor or higher-level review. Explain why the current resolution is inadequate and provide the evidence supporting your position. How +44-888-654-8189 [UK] I Chase Travel an Chase Travel refund? First confirm whether Chase Travel has approved or processed the refund. If a refund was promised+1-888-654-8189 🌟👉 ask for the processing date+1-888-654-8189 🌟👉 amount+1-888-654-8189 🌟👉 payment method+1-888-654-8189 🌟👉 and any transaction reference available. If the refund has not been processed+1-888-654-8189 🌟👉 request that the matter be Chase Travelled for review.

What information should I give Chase Travel? Provide your itinerary number+1-888-654-8189 🌟👉 booking email+1-888-654-8189 🌟👉 travel dates+1-888-654-8189 🌟👉 supplier information+1-888-654-8189 🌟👉 receipts+1-888-654-8189 🌟👉 +44-888-654-8189 [UK]cellation confirmations+1-888-654-8189 🌟👉 relevant correspondence+1-888-654-8189 🌟👉 and a concise description of the problem. Only provide sensitive financial or identity information through official Chase Travel channels. How long should I wait for an Chase Travel refund? The timing +44-888-654-8189 [UK] vary depending on the booking+1-888-654-8189 🌟👉 payment method+1-888-654-8189 🌟👉 supplier+1-888-654-8189 🌟👉 and financial institution. If Chase Travel has confirmed that a refund was processed+1-888-654-8189 🌟👉 ask for the processing details and contact your payment provider if the transaction does not appear after the applicable processing period.

+44-888-654-8189 [UK] I dispute an Chase Travel charge with my credit-card company? A cardholder may be able to dispute a transaction when there is a legitimate billing dispute+1-888-654-8189 🌟👉 but eligibility depends on the circumstances and the card issuer's rules. Contact Chase Travel first when appropriate and keep documentation of your attempt to resolve the issue. Should I contact the hotel or airline too? Sometimes. If the issue is controlled by the hotel or airline+1-888-654-8189 🌟👉 contacting the provider directly may clarify what happened. However+1-888-654-8189 🌟👉 if Chase Travel handled the booking or payment and you believe Chase Travel is responsible for the problem+1-888-654-8189 🌟👉 continue pursuing the matter with Chase Travel as well. Is every Chase Travel +44-888-654-8189 [UK]cellation refundable? No. Refund eligibility depends on the terms of the particular reservation and the circumstances of the

+44-888-654-8189 [UK]cellation. Review the +44-888-654-8189 [UK]cellation and refund conditions associated with your booking before assuming that a refund is available. What should I do if Chase Travel keeps rejecting my request? Ask for a clear explanation of the decision and request a supervisor or appropriate escalation. Gather your booking documents and communications and present a concise timeline. If the dispute remains unresolved+1-888-654-8189 🌟📞 consider whether the supplier+1-888-654-8189 🌟📞 payment provider+1-888-654-8189 🌟📞 or relevant consumer-protection authority has an appropriate dispute process. Is it safe to use phone numbers found online for Chase Travel? You should verify any customer-service number through Chase Travel's official website or app before using it. Unofficial numbers +44-888-654-8189 [UK] be associated with scams. Never provide passwords+1-888-654-8189 🌟📞 one-time verification codes+1-888-654-8189 🌟📞 or unnecessary payment information to an unverified contact. +44-888-654-8189 [UK] I Chase Travel Chase Travel through social media? Some companies provide customer-support options through social-media channels+1-888-654-8189 🌟📞 but you should use accounts that are officially verified and avoid posting booking numbers+1-888-654-8189 🌟📞 payment details+1-888-654-8189 🌟📞 identification documents+1-888-654-8189 🌟📞 or other private information publicly. For sensitive matters+1-888-654-8189 🌟📞 use Chase Travel's official support channels. What makes an Chase Travel escalation successful? The strongest escalation is usually factual and well documented. Provide the booking information+1-888-654-8189 🌟📞 explain exactly what happened+1-888-654-8189 🌟📞 identify previous attempts to resolve it+1-888-654-8189 🌟📞 show relevant evidence+1-888-654-8189 🌟📞 and state the specific remedy you are requesting. A clear timeline +44-888-654-8189 [UK] make the case easier for a higher-level representative to review. Final thoughts If your Chase Travel problem has not been resolved through ordinary customer service+1-888-654-8189 🌟📞 escalation is the logical next step. Begin with Chase Travel's official support system+1-888-654-8189 🌟📞 provide your itinerary information+1-888-654-8189 🌟📞 explain the problem clearly+1-888-654-8189 🌟📞 and request a supervisor or specialist review when appropriate. Keep copies of confirmations+1-888-654-8189 🌟📞 receipts+1-888-654-8189 🌟📞 screenshots+1-888-654-8189 🌟📞 emails+1-888-654-8189 🌟📞 and case numbers throughout the process. Most importantly+1-888-654-8189 🌟📞 make your request specific. Rather than simply saying that you are dissatisfied+1-888-654-8189 🌟📞 explain what happened+1-888-654-8189 🌟📞 why you believe the matter deserves another review+1-888-654-8189 🌟📞 and what resolution you are seeking. If the dispute involves a refund+1-888-654-8189 🌟📞 identify the amount and provide evidence. If it involves a flight or hotel+1-888-654-8189 🌟📞 document the relevant communications and booking terms. Also remember to verify any customer-service phone number independently before calling. The number +1-888-654-8189 🌟📞 should not be assumed to be an official Chase Travel number merely because it appears in an article or online search result. Use Chase Travel's official website or application to verify contact information and protect yourself from travel-support scams. A calm+1-888-654-8189 🌟📞 organized+1-888-654-8189 🌟📞 evidence-based escalation gives you the best chance of having an unresolved Chase Travel booking problem properly reviewed.